

Dear Students,

To avail various online services you need to visit JU official website ([www.jecrcuniversity.edu.in](http://www.jecrcuniversity.edu.in)) there is Tab >> **Faculty & Student Corner**. All E-Portal links are available there.

Details of various e-portals of the University

1. ERP System (<http://erp.jecrcuniversity.edu.in>)
2. Parent Portal (<http://sws.jecrcuniversity.edu.in/parentlogin>)
3. Service & Grievance Portal (<http://sws.jecrcuniversity.edu.in/sws>)
4. E-Notice Portal ([http://sws.jecrcuniversity.edu.in/jecrc\\_notice](http://sws.jecrcuniversity.edu.in/jecrc_notice))
5. Result Portal (<http://sws.jecrcuniversity.edu.in/result>)

#### **Steps to login ERP system**

1. Click on <http://erp.jecrcuniversity.edu.in>
2. User ID – Unique Registration Number would be the User ID of the student (e.g. 20BCON001)
3. Password – Default password will be shared in your personal email id.
  - At first login you need to change your password and do remember it.
  - After login you need to check your profile details and make sure email id, mobile number and DOB is correct.

**Note:** If your ERP password not working OR you have forgot password then you need to RESET password through E-Notice link ([http://sws.jecrcuniversity.edu.in/jecrc\\_notice](http://sws.jecrcuniversity.edu.in/jecrc_notice)), there is an option >> **Change ERP Password**, you need to enter registration number and registered personal email id.

If you get any error message regarding your registered email id/mobile then provide your personal email id to Admission Office through email ([admission@jecrcu.edu.in](mailto:admission@jecrcu.edu.in)) to update in ERP Profile.

#### **Steps to login official domain Email-ID**

Student will get an email containing the JU Official email id as per following format.

1. Click on [www.gmail.com](http://www.gmail.com)
2. Email ID – Will be shared in your personal email id.( Format of the email id would be e.g. [anil.20bcon001@jecrcu.edu.in](mailto:anil.20bcon001@jecrcu.edu.in))
3. Password – Default password will be shared in your personal email id.
  - At first login you need to change your password and keep remember.

#### **Steps to login Parent Portal**

1. Click on <http://sws.jecrcuniversity.edu.in/parentlogin>
2. User ID- Parent Email/ Student Email/Parent Mobile
3. Password – DOB of student

#### **Steps to Login Service & Grievance Portal** (For Any type of Service/Query/Grievances)

1. Visit Service & Grievance Portal (<http://sws.jecrcuniversity.edu.in/sws>)
2. Login with your ERP credentials
3. Create Service Request you would like to raise
4. You will get auto email along with ticket id
5. You can check status of your query
6. On resolution of your query you will be auto notified through email.

**Student need to contact concerned Mentor first for any query.**

Thanks & Regards

S.L.Agrawal  
Registrar  
JECRC University